

New Features

Sync Item Fulfillments in NetSuite as Orders. This feature is now generally available. When enabled, ShipHawk uses Item Fulfillments as the syncing entity, instead of Sales Orders. This simplifies the integration with NetSuite and ensures that Orders in ShipHawk only contain items that are ready to be fulfilled. This feature requires additional setup. If you are interested in learning more, contact your ShipHawk Customer Success Manager or reach out to support@shiphawk.com.

Apply Rating Rules when comparing rates within Shiphawk. Customers can now gain the benefit of Rating Rules while comparing rates when fulfilling Orders within ShipHawk.

To set this up, you now have a new option when configuring Rating Rules called **Rate Source**. Rate Source determines whether a Rating Rule is applied to rate requests made from an external system like your shopping cart, within the ShipHawk Web Portal during fulfillment, or applied to Any rate request. When you apply the rule to the Web Portal, rating rules are applied when clicking the Compare Rates action on the order details page.

Bug Fixes

ShipHawk addressed the following issues on our platform:

- Fixed issue with item fulfillment writeback source system sync status
- Fixed issue where some users were unable to select items using a barcode scanner
- Fixed issue with syncing order line items on orders containing Item Groups
- Fixed issue with triggering certain shipping policies
- Fixed issue where serial/lot numbers were dropped from combined orders
- Fixed issue with SKU name mapping from NetSuite
- Fixed issue where in unique case shipping cost did not update NetSuite
- Fixed issue to allow mapping NetSuite description field
- Fixed issue where ship date was not synchronized with NetSuite
- Fixed issue with FedEx Saturday Delivery rates not applying for dangerous goods shipments
- Fixed issue when handling OnTrac web service returning \$0 rate when shipments exceed the maximum allowable size
- Fixed issue when submitting customs data to DHL eCommerce for kitted items
- Fixed issue where package dimension did not update with Bulk Update
- Fixed issue with WWEX dispatch
- Fixed issue with batch processing user experience when changing pages