

This release includes a number of improvements and fixes to the platform. Here are some new features and fixes:

New Features

UPS Ready Certification. ShipHawk is now certified according to 2021 UPS Compliance standards. All implemented UPS functionality in the ShipHawk platform, including new features, are up to the latest UPS compliance standards.

Support for Syncing Non-Inventory Items from NetSuite to ShipHawk Products Catalog. Users can now sync non-inventory items in NetSuite to ShipHawk Products Catalog. To do this, users need to ensure the **Can be fulfilled/received** setting in NetSuite is enabled for each non-inventory item. A user can access the **Can be fulfilled/received** field in NetSuite under **Lists > Items > Non-inventory Item Type > Edit > Preferences** tab. By syncing to the ShipHawk Products Catalog, users can set minimum/default weights for their non-inventory items, which allows ShipHawk to return rates and generate shipments for the related orders without any issues.

Send Bulk Item Fulfillment Status Updates. Users can now re-send NetSuite Item Fulfillment write-back updates in bulk when they encounter an issue that affects multiple item fulfillment records. To do this, users need to select the shipments affected from the **Shipment Details** page in ShipHawk. After selecting multiple shipments, they can then click **Actions > Update Shipment Sync Status > Resend Sync Request**. Contact your Shiphawk Account Manager if the **'Item Fulfillment Write-Back Reporting'** feature has not been enabled in your ShipHawk account.

Bug Fixes

ShipHawk made the following fixes:

- Fixed issue where certain types of FedEx orders could not be shipped
- Fixed issue where international shipments were missing USCMA
- Fixed issue where markup values on Shipment Details page were displaying a negative value

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- Fixed shipped quantity on pick tickets in case of multiple same SKUs in an order
- Fixed Shipment Tracking Updates for DHL eCommerce that were causing inaccurate shipment reports
- Fixed issue where some users were unable to print sample SSCC Barcodes
- Added ability to delete order notes in Order Details page after they are saved
- Added ability to keep an orders filter when returning to Order History view from Order Details
- Improved Smart Packing algorithm so spike boxes are not suggested for non-spike items
- Improved SKU logic so large Product Import/Export jobs do not fail