

2022.3.0 Release Notes

The 2022.3.0 release includes a number of improvements and fixes to the platform. Here are some new features and fixes:

New Features

LTL SUPPORT FROM US TO CANADA WITH FEDEX FREIGHT AND TFORCE FREIGHT

You can now book international LTL shipments from the United States to Canada with FedEx Freight and TForce Freight. The FedEx Freight services that are available to customers shipping to Canada are FedEx International Economy and FedEx International Priority. The TForce Freight services that are available to customers shipping to Canada are TForce Freight LTL and TForce Freight LTL- Guaranteed.

SUPPORT FOR AMAZON TRANSPORTATION FOR VENDOR CENTRAL CUSTOMERS

ShipHawk customers that have an Amazon Vendor Central account can now use Amazon Transportation as a carrier to fulfill their Amazon purchase orders.

Customers who wish to add Amazon Transportation as a carrier will need to add Amazon Vendor Central order information when posting the orders to ShipHawk through their ERP system. Contact your ShipHawk Account Manager to enable these settings for Amazon Transportation.

DHL PREFERRED INTEGRATION

ShipHawk now offers rating and international shipping via DHL Preferred (DHL Express through Preferred Shipping). DHL Preferred is an authorized DHL Express reseller that sets rates outside of DHL Express.

When integrated, DHL Preferred will be used for rating across all ShipHawk services. Your DHL Preferred account can be connected in ShipHawk from the Carriers page. To add this carrier connector to your account, please contact ShipHawk Customer Success.

SUPPORT FOR MULTI-LOCATION ORDERS IN SHOPIFY

ShipHawk's integration with Shopify has been updated to support the multiple location setup in Shopify. With this update, users who have not integrated an ERP source system can now use Shopify as their source system.

Similar to the concept of Warehouses in ShipHawk, Shopify locations are physical or virtual places where products are stored, shipped, and fulfilled. When multiple locations are set up in Shopify, Shopify will automatically split orders where inventory is out of stock at one location, but available at another location. This means orders are being fulfilled from multiple locations. ShipHawk can now fulfill orders like this by generating proposed shipments where items are grouped by location.

PACKAGE-LEVEL PACKING SLIPS

You can now create and print package-level packing slips in ShipHawk. By default, ShipHawk prints packing slips for each shipment that is booked. With package-level packing slips, you can print a packing slip for each package in the shipment. These packing slips are limited to only line items that belong to the package.

Package-level packing slips can be applied through the Rule Actions: Use specific Packing Slip and Use specific Packing Slip for only the proposed shipment. After these rules are applied, the system will automatically generate a packing slip for each package associated with a shipment and print the combined packing slips when prompted.



LIMITATIONS You must select whether you want to print package-level packing slips or shipment-level packing slips for your shipments. This release does not support printing both levels of packing slips for the same shipment.

CERTIFICATE OF ORIGIN FOR INTERNATIONAL SHIPMENTS

ShipHawk now supports generic certificates of origin for international shipments that require them. A generic certificate of origin is a non-preferential certificate that verifies an item's country of origin. When a user books an international shipment that originates from the United States and this shipment contains SKUs (items) that originate from outside the United States, Mexico, and Canada, a generic certificate of origin will be issued for those items. You can then print this certificate by selecting the Print Certificate of Origin option from either the Order Details or Shipment Details page.

This certificate is in addition to the USMCA certificate of origin that ShipHawk already supports. Based on where the items in a shipment originate from, one or both certificates can be automatically generated for an international shipment.

USMCA CERTIFICATE OF ORIGIN ENHANCEMENTS

ShipHawk supports printing USMCA certificates for items that originate from the United States, Mexico, or Canada. The USMCA certificate of origin is a preferential certificate that certifies there is a trade agreement between the origin and destination countries of a shipment.

Improvements to the USMCA Certificate of Origin have been made for this release. These certificates now specify a blanket period that includes the first and last date of the year the shipment is created. The USMCA blanket period defines the period of time shipment of goods must be accepted by customs. All fields are populated with the appropriate information found in the order, no configuration is necessary.

Bug Fixes

ShipHawk made the following improvements to our platform:

- Fixed issue where Shopify was not returning shipping rates for certain item types.
- Fixed issue where Echo 3PL provider was not returning rates to ShipHawk.
- Fixed booking issue with Ready-to-Ship Mode.
- Fixed booking issue with US disputed regions for USPS Pitney Bowes.
- Fixed issue where Smart Packing was not applying packing materials to proposed shipments generated from item fulfillments.
- Fixed issue where filtering by 'Source System Date' did not populate any orders.
- Fixed customer order information for BOLs.
- Added ability to set Shipping Policy and Rating rules with DHL SmartMail Parcel Expedited.
- Added high-value report that contains all related packages in shipments and generates when booking UPS packages with value over 1000.
- Added ability to create 'Order Number' as a label reference number when using IFs as Orders mode.
- Improved IF updating strategy when shipping serialized items.
- Improved billing settings so that shipping duties, billing, and taxes are always sent to the sender when enabled.
- Improved Combine IF as Orders so that only one proposed shipment is created per surviving order when orders are combined.