



Release Notes

Release 2022.4.0

June 1, 2022

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New Features

This document provides an overview of the new features and fixes in the 2022.4.0 release.

OSM WorldWide Integration

ShipHawk now supports OSM Worldwide as a carrier for rating and booking domestic shipments. OSM Worldwide is a USPS shipping partner that specializes in parcel consolidation. OSM Worldwide may be a good option for ShipHawk customers who ship mostly domestic parcel shipments. The OSM Worldwide services that ShipHawk supports are Parcel Select and Parcel Select Lightweight, depending on the weight of the package.

When integrated, OSM Worldwide is used for rating across all ShipHawk services. Your OSM Worldwide account can be connected in ShipHawk from the Carriers page. To add this carrier connector to your account, please contact ShipHawk Customer Success.

Improved Team WorldWide Integration

ShipHawk now supports Team WorldWide (WW) as a carrier for rating, shipping, and tracking domestic freight shipments. Team WorldWide is a 3PL provider that offers logistics solutions for their customers.

The Team WW standard freight services that ShipHawk supports are:

- Team WorldWide Standard
- Team Worldwide Complete
- Team Worldwide Delivery
- Team Worldwide Extended
- Team Worldwide Total

The updated Team WW integration also includes carrier-specific accessorials that can be selected in the UI prior to booking a shipment, and used in supported rule actions. Your Team Worldwide account can be connected in ShipHawk from the Carriers page. To add this carrier connector to your account, please contact ShipHawk Customer Success.

Density-Based Pricing with TForce Freight

ShipHawk now supports density-based pricing in combination with TForce Freight LTL services. When density-based pricing is enabled for your account, rates returned for TForce Freight will be based on density rather than freight classification. The density-based pricing method can simplify your organization's LTL shipping process, as rating based on density (dimensions and weight) eliminates the need for freight classification. Note that if you enable density-based pricing, you cannot use freight classification based pricing at the same time.

To add density-based pricing as an option for your TForce Freight integration, please contact ShipHawk Customer Success.

Electronic Trade Document (ETD) Support for FedEx Freight International

You can now enable, configure, and use electronic trade documents (ETDs) when shipping with FedEx Freight International. FedEx ETDs can be sent electronically to countries that accept them, eliminating the need for merchants to physically print out a commercial invoice for international shipments.

You can enable ETD when adding FedEx Freight credentials from the Carriers page in the ShipHawk UI. When ETD is enabled, you can also upload a letterhead and signature to be included in the ETDs by default.

Address Validation Settings

Admin level users can now change their organization's address validation strategy on their own using the Address Validation Settings page. Administrators can also opt to have ShipHawk correct the location type for destination addresses in external rate requests by toggling the 'Automatically correct destination address location type for rate requests' setting on. This setting only applies to rate requests coming from an external system such as Shopify, Magento, or Netsuite.

Saved Views

You can now create and manage your own saved views from the Order history page in ShipHawk. Saved views is a feature that lets you save a set of applied filter, grouping, and sorting criteria on a screen. Saved views can be reused so that a screen will generate search results based on the same criteria each time it is selected. You can also make a saved view your default view, so you do not need to manually enter filter criteria each time you navigate to a screen. The default view is used the first time a page is accessed during a new session. The expected result of this new feature is faster batch processing, quicker searches and easier management of exceptions like orders with IF records in the packed status or with specific SKUs.

IMPORTANT Contact ShipHawk Support to enable this feature.

Resolved Issues

The following lists the resolved issues in this release (2022.4.0) and in the minor releases after the previous release (2022.3.0).

Please note that the internal ShipHawk ticket number is included at the end of each description for reference during any communication with ShipHawk Support.

2022.4.0

The following issues have been resolved in this major release (2022.4.0).

- **Log out error.** Fixed logout issues (12971)
- **Third-party address on BOL.** Fixed issues so that the "third party freight charges bill to" section on a BOL now displays correctly based on the proposed shipment information. (12864)
- **TForce Freight rates with Liftgate Delivery.** Fixed issue with Liftgate Delivery Accessorial for TForce Freight. (12810)
- **New Penn WWEX booking issues.** Fixed booking issues with New Penn through WWEX. (12394)
- **Order billing address issues.** Fixed issues with order billing address on commercial invoices. (11860)
- **Bulk order update issues.** Fixed issues with Bulk order updates. (12438, 10630, 12696)
- **UPS Mail Innovations labels.** Update UPS Label Reference Mapping Settings to also include UPS Mail Innovations Labels. (12391)
- **PrintNode printer display issue.** Fixed issue with new PrintNode printers not appearing. (12311)
- **Kit bin number to components issue.** Fixed parent kit bin number to carry over onto kit components. (11494)
- **Find Order by LPN in Ready To Ship issue.** Fixed inability to find order by LPN in Ready To Ship mode. (10933)
- **NetSuite host name truncation.** Fixed issues with host name truncation in NetSuite. (12596)
- **Rating with freight forwarder address.** Fixed rating issues when freight forwarder address is present. (11322)
- **FedEx SmartPost transit time issues.** Fixed transit time issues for FedEx SmartPost. (10722)
- **IF writebacks combined shipment issue.** Fixed IF writebacks when shipping a combined shipment. (12811)

- **YRC billing to sender issues.** Fixed YRC booking issues where the billing is set to the Sender. (12354)
- **Batch printing of packing slips issues.** Fixed batch printing issues for packing slips. (9144)
- **Amazon order booking issues.** Fixed issues with the user being unable to book an Amazon order with more than three packages in ShipHawk. (8542)

2022.3.x

The following issues have been resolved in minor releases (2022.3.1 to 2022.3.7) after the previous major release (2022.3.0).

- **FedEx Freight shipment booking error.** Fixed Fedex Freight booking issues with shipments that contain long item descriptions. (12638)
- **Old Dominion shipment details display issue.** Fixed shipment details not showing for Old Dominion shipments.(12756)
- **Carrier and service selection issues.** Fixed carrier and service selection issues during proposed shipment generation. (12746)
- **Ready-To-Ship order processing issue.** Fixed booking issues in Ready to Ship mode.(12741)
- **ShipHawk Order Number Reference mapping issue.** Fixed Netsuite Order Reference Number mappings in new Netsuite bundle. (12732)
- **UPS MI shipment booking issue.** Fixed UPS Mail Innovations booking issues for international shipments. (12671)
- **UPS customs data issue.** Fixed issues with customs data sent to UPS electronically. (12701)
- **Audit history issues.** Fixed audit history modal (full history modal) issues. (12676)
- **NetSuite Products import issue.** Fixed NetSuite Products import issues relating to hazmat item identification. (11716)
- **Carrier rate comparison UI/UX issue.** Fixed compare carrier rates UI/UX for multi-pallet LTL shipments. (12667)

DOCUMENT CHANGES

The following provides a version history of these release notes.

Publication Date	Changes
31 May 2022	New document
2 June 2022	Updated release date. Removed issue fix : 'Order number reference with IF issues. Fixed order number reference issues with IFs as orders. (11930)'