Release Notes

Release 2023.3.0

April 19, 2023

CONTENTS

New Features

This document provides an overview of the new features and fixes in the 2023.3.0 release.

Performance Enhancements

- **Improved Order History Loading** – the user interface has been optimized to load Order History data faster.
- **Improved Rating and Booking Performance** – the rating time has been reduced for repeat requests: the rating, calculation, consumer rate, and carrier selection services have all been optimized.

Contact your ShipHawk account manager to learn more about these performance enhancements.

Optionally Prevent Partially Fulfilled Shipments

In some workplace settings, you might want to require shippers to verify that all items are in a specific shipment, preventing partially fulfilled shipments. Administrators can now configure the shipping controls to prevent users from partially fulfilling shipments (go to Settings > Shipping Controls, on Shipping Control Settings).

Book Shipments in Packing Workflows

You can now book shipments and print shipping labels directly upon clicking the Finish button in a box / parcel packing workflow instead of having to book shipments from the Order Details page.

Pallets with Material Weight of Zero

You can now create pallet packing materials with a material weight of zero so that you do not have to add a line to the Bill of Lading (BOL) for the pallet.

Serial / Lot Number Creation for All Systems

The ShipHawk API has been enhanced to support serial / lot number creation during order creation. Previously, this was only supported for integration with NetSuite, and now it is supported for all ERP or warehouse management systems integrated with ShipHawk.

Multi-Origin Rating Without Inventory

For merchants working with multiple warehouses, ShipHawk now offers the ability to get rates for the closest warehouse to the destination even with no inventory information. This expands ShipHawk's multi-origin capability beyond NetSuite and for systems with no inventory information.

NetSuite Integration Enhancements

This release includes the following NetSuite integration enhancements:

- Support for long-form shipping notes
- Support for up to three decimal places in items value calculations
- Support for mapping standalone Lithium battery types from NetSuite item record

Amazon Vendor Central Enhancement

ShipHawk's integration with Amazon Vendor Central now supports purchase orders outside of direct fulfillment.

Improved User Interface for Tracking NetSuite Interactions

ShipHawk has improved the modal window that tracks status and interactions between ShipHawk and NetSuite, based on write-backs from NetSuite to ShipHawk.

Rules Action Naming Improvements

The naming of some rule actions have been improved to better describe and clarify their behavior.

Rating Rule Actions:

- "Use best rate" is now "Use the best ground rate, excluding Flat Rate service"
- "Return consumer rates" is now "Return list rates from carrier"

Shipping Policy Actions:

- "Use best rate" is now "Use the best ground rate, excluding Flat Rate service"
- "Apply Service Days Filter" is now "Use Cheapest Service that meets Delivery promise (In Days)"
- "Restrict Book Shipment" is now "Prevent User from Booking Shipment"

Note that even though the names have been updated for clarity, the rule actions have not otherwise changed and will continue to work the same as in the previous release.

Round Rates to $0.99

The previous release (2023.2.0) introduced the Round-Up Rates To The Nearest Dollars feature. In that release, if you used a round up value such as $0.99, $0.99 was added each time, starting from $1.99. For example, if the rate is $7.77, the rule would round up the rate to $7.92. However, typically the desired result is to always end the rate with ".99". Now, in this release, the rule action includes fields for specifying "Round up rates to the cents" where you specify "Direction" as Up (or Down), and then specify "Rate Ends With" a value such as 0.99. This approach assures that you can have the rate always end with .99 cents.

Broker Field on Commercial Invoice

To better automate document generation for merchants using brokers for international shipping, the Broker field has been added to ShipHawk-generated Commercial Invoices.

Fixes

The following issues have been resolved in this release.

- The tracking number is now updated automatically/received from Metropolitan as well as the status of the shipment is updated respectively (15922).
- You can now choose the past date to close EOD manifest for SpeeDee (8743).
- FedEx Freight and USPS rates are now not returned when rating hazmat (16577).
- USPS flat rate packages list is now updated (12860).
- Amazon Transportation error during shipment booking fixed. (16490)
- Issue where notes for shipper disappear from approved sales order in NetSuite has been fixed. (16468)
- Wrong Status issue with NetSuite source system sync status has been fixed. (16382)
- Issue with SPS Commerce package content created in NetSuite but absent after write-back to ShipHawk has been fixed. (16381)
- Issue where line item quantities were not receiving updates has been fixed. (16103)
- Issue with multiple proposed shipments resolved with "Enables new logic for sync IF from NetSuite, which forbids to update shipped PS" setting. (15374)
- A rule conflict when the "Shipment weight" criterion is applied for the "FTL" rating rule along with "Do not use USPS for items over 3lbs" has been resolved. (13491)
- Previously, the carton label could be generated with an incorrect quantity. This issue has now been resolved. (16231, 13878)
- For external shipments with OnTrac, tracking number is now added. (15421)
- Residential Delivery and Liftgate Delivery accessorials are now available as shipping policy actions. (15093)
- An issue has been resolved where previously the Warehouse Code on the Orders History page did not match the warehouse that had been set by a shipping policy upon order creation. (16144)
- A shipping policy issue where the shipment value criteria was not applied correctly has now been fixed. (14780)
- An issue where the Signature Direct Delivery accessorial was not applied when set by a rating rule has been resolved. (15364)
- For carriers USPS, USPS PB, and FedEx, the Carrier Zone for the shipment is now included in the Shipments Report. (15500)
- Previously, if you canceled a shipment and then regenerated a proposed shipment, some shipping policies were not applied as expected. This issue has been resolved. (16061)

- To clarify how envelope dimensions are calculated, as tooltip has been added to the Add Packing Material modal window's Max Height field: "Envelopes dimensions will flex based on the items packed inside. ShipHawk reduces the width dimension as height increases. Default Max Height is 1/2 the width value. Set Max Height to limit the max thickness of a packed envelope." (15754)
- Order line item images were not displaying in ShipHawk when using Google Chrome if the image URLs were (unsecure) HTTP rather than (secure) HTTPS. This issue has been resolved. (10633)
- Commercial Invoices now include broker information, including name, address, country, contact name, phone number, and so on. (13890)
- An issue where the shipping weight was increased incorrectly after box selection is changed has now been fixed. (16312)
- Previously, a problem occurred when booking a FedEx One Rate shipment from the shipments page, with the error message: "There was a problem with booking your shipment. ERROR - 8335: Packaging is not allowed." This issue has now been resolved. (16831)
- For Signature accessorials on Shipments page, checkboxes have been changed to radio buttons. (16583)
- Issue with total weight of handling unit calculation in select item mode has been fixed. (16383)
- A packing workflow issue where the user was not allowed to pack/unpack on child SKU when a child SKU had already been packed is now resolved. (15424)
- An issue where a long carrier service name was not fully on the BOL has been resolved. (15268)
- An issue where the sorting of packing materials in the Smart Packing modal window was reversed has now been resolved.(15225)
- An issue with creating a shipment to a military address has been resolved. (14597)
- An issue with entering a default carrier for an external shipment has been resolved. (10306)

DOCUMENT CHANGES

The following provides a version history of these release notes.

Publication Date	Changes
12 April 2023	New document