



Release Notes

Release 2023.5.0

July 11, 2023

CONTENTS

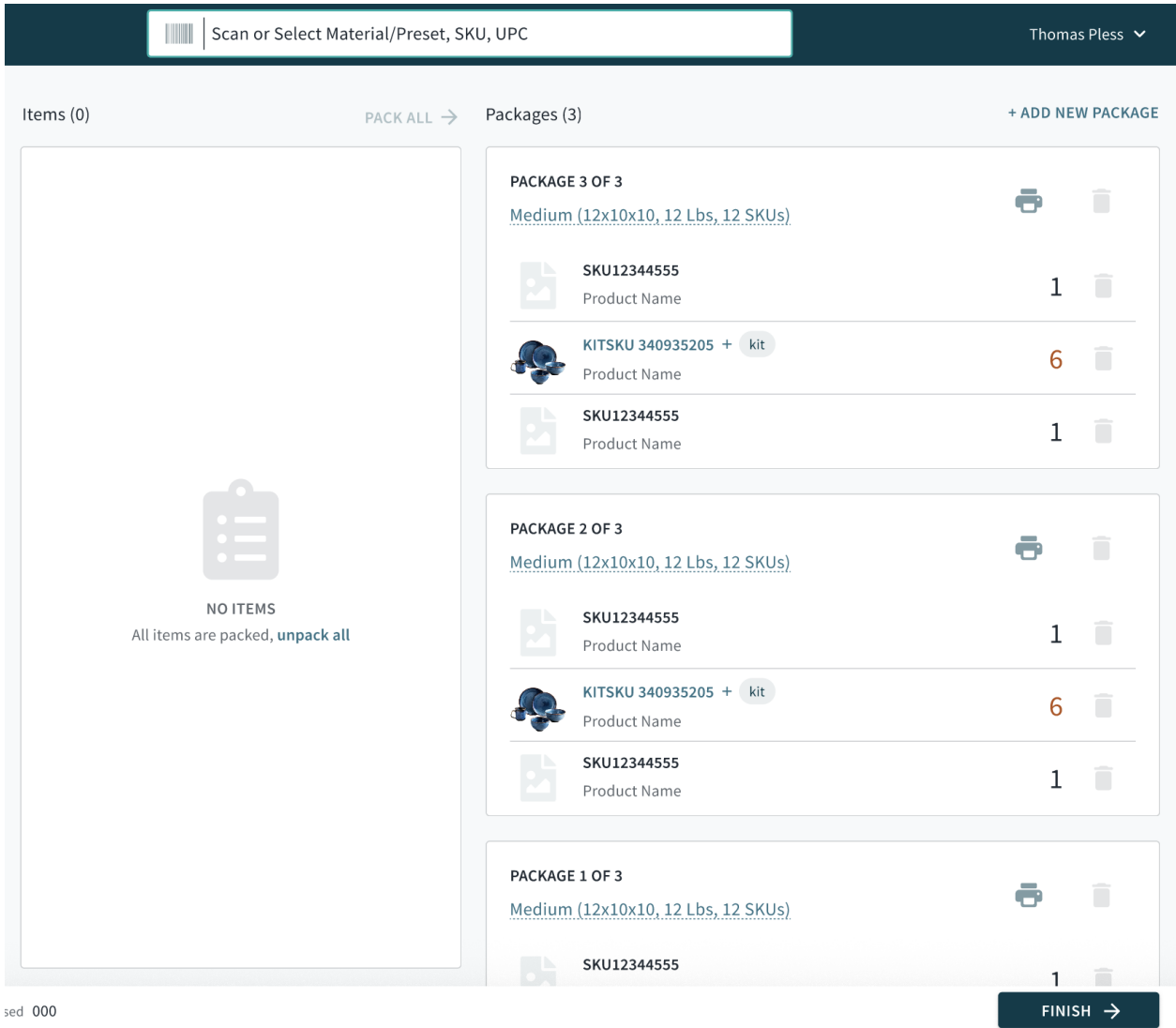
CONTENTS	2
New Features	3
Parcel Workstation Uplift with Smart Packing	3
Shipping Experience Improvements	4
Electronic PRO Numbers	4
USPS Pitney Bowes Ground Advantage Services	5
New Rule Action: Use One of These Carriers	5
Printer Settings: Include Computer Name with Printer Name	5
Packed Order API	6
Fixes	6
Carriers	6
Integrations	7
Platform	7
Shipping Experience	7
DOCUMENT CHANGES	8

New Features

This document provides an overview of the new features and fixes in the 2023.5.0 release.

Parcel Workstation Uplift with Smart Packing

The design and layout of parcel workstations has been improved, and now includes ShipHawk's Smart Packing™. With these improvements, you do not need to pack boxes using the Order Details page, and instead can more efficiently and simply use a workstation page:



Shipping Experience Improvements

This release includes a variety of shipping experience improvements, including:

- Shipment History page: you can now filter shipments by warehouse
- Products page: improved loading speed
- 'Select Items' modal: increased number of display characters

Electronic PRO Numbers

This release includes the electronic assignment of PRO numbers for the following carriers:

- Old Dominion Freight Line (ODFL)
- Southeastern Freight Lines (SEFL)
- XPO
- Estes Express Lines

Additional carriers will be included in future releases.

Note that this release includes:

- Adding multiple books of PROs
- Suspending books of PROs
- Checking digit logic
- Direct connections

A future release will include:

- Auto generating PROs
- Displaying or exporting the range of used PRO numbers

USPS Pitney Bowes Ground Advantage Services

USPS Pitney Bowes (PB) Ground Advantage and Ground Advantage Return are now supported.

Ground Advantage (UGA) now replaces the following deprecated services:

- First-Class Mail (FCM)
- Parcel Select Ground (PRCLSEL)
- Retail Ground (STDPOST)

Ground Advantage Return (UGAR) now replaces the following deprecated return services:

- First-Class Package Return Service (FCM)
- Parcel Select Return Service (PRCLSEL)

New Rule Action: Use One of These Carriers

This release introduces a new rule action, “Use one of these carriers”, that allows you to restrict rating and shipping to one of several carriers. Previously, you could use the “Use this carrier” rule action to restrict to only one carrier, but that could be too restrictive and did not allow for rate shopping in some situations. Further, instead of having a number of rules (one for each carrier), you can simply have one rule, which is easier to manage and provides more efficient processing. ShipHawk encourages you to migrate your rules to the new rule type. The old rules will be deprecated eventually (in the 2023.7 release) and all customers who have not migrated will be moved to the new rules automatically.

Printer Settings: Include Computer Name with Printer Name

Previously, on Printer Settings, when selecting a printer from the drop-down, it was difficult to distinguish between multiple printers. Now, ShipHawk includes the computer name with the printer name on the drop-down so that multiple printers can be easily distinguished.

Packed Order API

First introduced in the 2023.4.0 release and further enhanced for this release, the Packed Orders API supports connections from systems that pack orders before sending the order information to ShipHawk. The external system initiates the pick process, selects packing materials, and instructs the packer which items should be packed into which containers. Packed orders are passed to ShipHawk to rate shop the order among carriers, apply shipping policies to select the best carrier, generate shipping labels and other documentation as needed, and book the shipment with the small parcel or LTL carrier. For more information about the new Packed Orders API, contact your ShipHawk account manager.

Fixes

The following issues have been resolved in this release.

Carriers

- Use PRO number for tracking number and for bill of lading (BOL) [17793]
- PRO number entered for other carrier should not be used in case of created book of PRO numbers [17779]
- PRO numbers: Available in Range displayed incorrect number [17778]
- Fixed endless loading for Request Pickup Time for 3PL provider and small PRO numbers issues [17753]
- Previously, 'carrier not found' error when trying to add OSM to warehouse [17694]
- Make sure correct CSV file is sent when sending EOD manifest [17617]
- Previously, customers could not get freight quote rates in UI for multi-pallet shipments [17479]
- Previously, wrong rates received for UPS when weight is less than 8 ounces [17367]
- Previously, user was not able to book a shipment with UPS Worldwide Economy DDP service when both shipping and duties & taxes billing set to sender [17300]
- Order containing Limited Qty Dangerous Goods could not be shipped to Canada: requested

service could not be used to ship ORM-D products [17156]

- Pitney Bowes: issue where validation message contained weight in ounces despite of weight in pounds on Order Details page has now been fixed [13053]

Integrations

- Nightly product sync improvements [17614]
- Issue with installing Magento 2.4.5 has been fixed [17504]
- Previously, USPS rates were not shown correctly unless chosen manually [17460]
- Previously, after the Shopify ShipHawk App update, the rating rules were not applying [16237]

Platform

- Fixed issue where carrier services was duplicated in rule creation [17752]
- Fixed dashboard products extraction [17333]
- Previously, table rate overrode the cheapest option when multiple carrier rates returned in the rate response [17093]

Shipping Experience

- Fixed appsignal error when packing slip is printed [17852]
- Fixed issue where user can't edit empty box without dimensions [17783]
- Previously, a user could not create an empty box on box packing flow [17782]
- Previously, edit product modal window only opened by click on text [17776]
- Previously, some materials did not work correctly on workstations [17760]
- Previously, user unable to book a Will Call shipment [17695]
- Issue where editing of empty package did not work correctly has been fixed [17651]
- On workstations, previously, Close package button was not working as expected [17643]

- On workstations, when editing packages, the user was shown an invalid package [17640]
- Previously, carrier and carrier service not displayed on proposed shipment and unable to select a rate during "Compare Carrier Rates" [17636]
- In Workstation instance, Close Package button did not respond as expected [17607]
- Previously, display options failed to populate on the Orders page [17578]
- Previously, users were unable to set Full view in the Display options on the shipments page [17522]
- Previously, unable to book shipment with no carrier selected on a newly generated shipment [17286]
- Previously, line items were not added to the shipment even though they were selected in the select items modal on the proposed shipment [17255]
- Previously, unable to scroll when setting a filter on orders page [17230]

DOCUMENT CHANGES

The following provides a version history of these release notes.

Publication Date	Changes
6 July 2023	New document