ShipHawk™

Release Notes
Release 2024.3.0

Initial Release Date: April 16, 2024

Starting from 4/16/2024, customers will start receiving version 2024.3.0.

Please see your release communication email from ShipHawk for more information.

CONTENTS

New Features

This document provides an overview of the new features and fixes in the 2024.3.0 release.

Compare LTL and Parcel Rates Side-by-Side

ShipHawk has enhanced the user experience so you can now compare LTL rates side-by-side with Parcel rates for efficient decision making. This is useful if, for example, you want to easily decide between shipping 10 items to the same destination as parcels, or to ship those 10 items on a pallet.

Compare Carrier Rates ✕

	Carrier	Type	Service	Est. Delivery Date	Transit Time	Rate	
UPS	UPS®	Small Parcel	UPS® Standard	04/16/24 11:30 PM	5 business days	$278.71	Select
FedEx	FedEx	Small Parcel	FedEx International Ground®	04/16/24 11:59 PM	5 business days	$283.15	Select
UPS	UPS®	Small Parcel	UPS Worldwide Expedited™	04/11/24 11:30 PM	2 business days	$1,297	Select
UPS	UPS®	Small Parcel	UPS Worldwide Saver®	04/10/24 11:30 PM	1 business day	$1,574	Select

LTL Rates

	Carrier	Type	Service	Est. Delivery Date	Transit Time	Rate	
ESTES	Estes	LTL	LTL Standard Transit	04/17/24	6 business days	$604.47	Select
SAIA	Saia Motor Freight Line	LTL	Standard Freight Service	04/15/24	4 business days	$655.40	Select
ESTES	Estes	LTL	Standard Transit Plus: 5PM Guaranteed	04/17/24	6 business days	$694.03	Select
ESTES	Estes	LTL	Standard Transit Plus: 12PM Guaranteed	04/17/24	6 business days	$723.89	Select
TForce Freight	TForce Freight	LTL	TForce Freight LTL	04/18/24	7 business days	$783.10	Select

Order Consolidation in Workstations

You can now combine orders in workstations that have the same tote. The system will alert you to multiple orders for a given tote, which can then easily be combined by clicking the **Combine All Orders**. If you are interested in using workstations to combine orders, please contact your Account Manager.
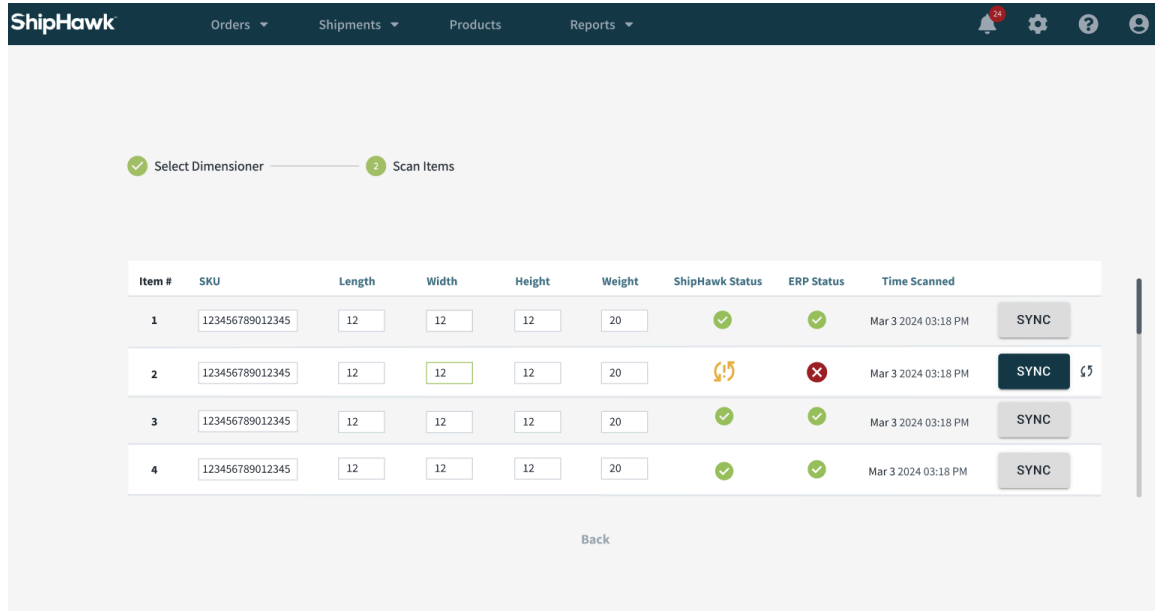
ShipHawk Dimensioner in TMS

With the ShipHawk TMS, you can now use the ShipHawk Dimensioners to upload item dimensions to NetSuite. ShipHawk Dimensioner is a hand-held mobile device that can easily and precisely scan and measure the dimensions and weights of items (SKUs), and upload them to NetSuite and ShipHawk. For more information, see [ShipHawk Dimensioner](#).

Automatically Ship Orders When IFs Synced (Auto Ship)

You can now optionally have the ShipHawk TMS book a shipment immediately after it is picked. This will benefit warehouse workers that have some items that are ready to be shipped right after picking, so they can more easily print labels. This is available for Netsuite customers only, and will require some configuration so that ShipHawk knows which IFs to auto ship, and what printer to send the labels to. Please reach out to your Account Manager if you are interested in this functionality.

Carrier API Version Updates

In 2023 and 2024, several major parcel and LTL carriers announced new and updated REST APIs for rating and booking. ShipHawk is working directly with carriers to implement and test the new connections to make sure there's a smooth transition over the coming months for all ShipHawk users that ship with the carriers. The carriers include FedEx, UPS, WorldWide Express and Unishippers, and TForce Freight.

Your ShipHawk account manager will contact you directly if there are any required changes for your account.

Improved Accessorial Support

ShipHawk continues to improve accessorial support, focusing on improving accessorials supported by specific carriers:

- Hold at Terminal (for ABF)
- Merge appointment_delivery and schedule_appointment_delivery (for TForce, SEFL, R+L, Estes, ABF, Saia, OnTrac, and XPO)
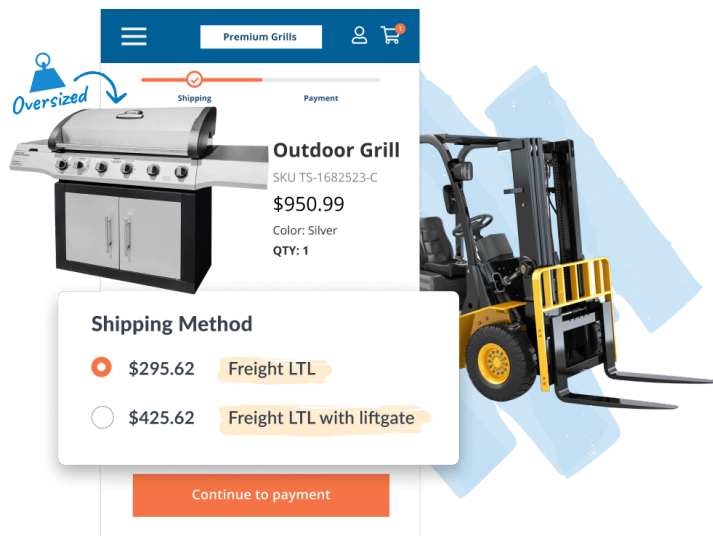
New Parcel Carriers

ShipHawk has expanded the number of non-US and regional parcel carriers it supports to include:

- ePost Global
- Asendia
- dpd
- Canpar
- AxleHire

If you would like to add additional parcel carriers, please contact your ShipHawk account manager.

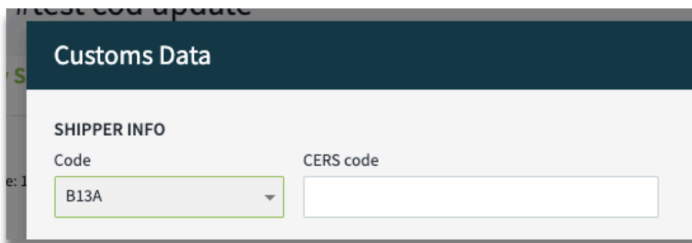# Support B13A Export Form for Canada

You can now enter a CERS code directly into the Customs Data window. This code will be passed to FedEx to automatically generate the Canadian B13A Export Declaration form for certain shipments. This form is required when exporting goods from Canada to countries outside North America with a value greater than $1000 USD/2000 CAD.

PRO Numbers for Worldwide Express and Unishippers

ShipHawk now supports Automatic PRO numbers for Worldwide Express (WWEX) and Unishippers. This will reduce order processing time and errors related to entering manual PRO numbers. Note that this is only available for merchants on the latest WWEX API version. Merchants that have not migrated will not be able to use this feature.

Custom Shipping Document Import by API

You can now import by API custom, externally generated BOL and other shipping documentation and autoprint from ShipHawk at booking. This offers more flexibility for 3PLs and merchants who want to generate external documents.

Rules Updates

To reduce shipment processing time, manual decisions, and mistakes, the following updates have been made:

- Combined Markup/Markdown rating rule action simplifies rule actions, offering options of None, %, Flat, or % of base rate, which is useful for when you only want to markup the base rate, and not other fees such as accessorial fees:

RULE ACTIONS

Actions are applied to ALL items within an order unless SKUs or Product Category a

	Markup/Markdown	Value	None
Markup/markdown Rat... ▼	Markup ▼	0	%
			Flat
			% of base rate

➕ Add Action

- Fixed Ship Rate using Product Category/Subcategory:

RULE ACTIONS

Actions are applied to ALL items within an order unless SKUs or Product Category are listed below.

Fixed Ship Rate for SKU ▼

ℹ️ Fixed Ship rate applies a fixed rate per service level per item. Other items in the order will be normally rated and a total rate adding Fixed Rates and Carrier Rates will be returned.

SKU
Category
Subcategory

	▼	
	Shipping price	
Ground ▼	Enter Price	✖
Service Level	Shipping price	

- Conditional Do Not Autoprint:

RULE ACTIONS

Actions are applied to ALL items within an order unless SKUs or Product Category are listed below.

Select Document Types *

Do not autoprint these ... ▼	▼

➕ Add Action

Shipping Label

UCC Labels

Packing Slip

Bill of Lading

Hazmat Shipping Paper

Commercial Invoice

USCMA Certificate Of Origin

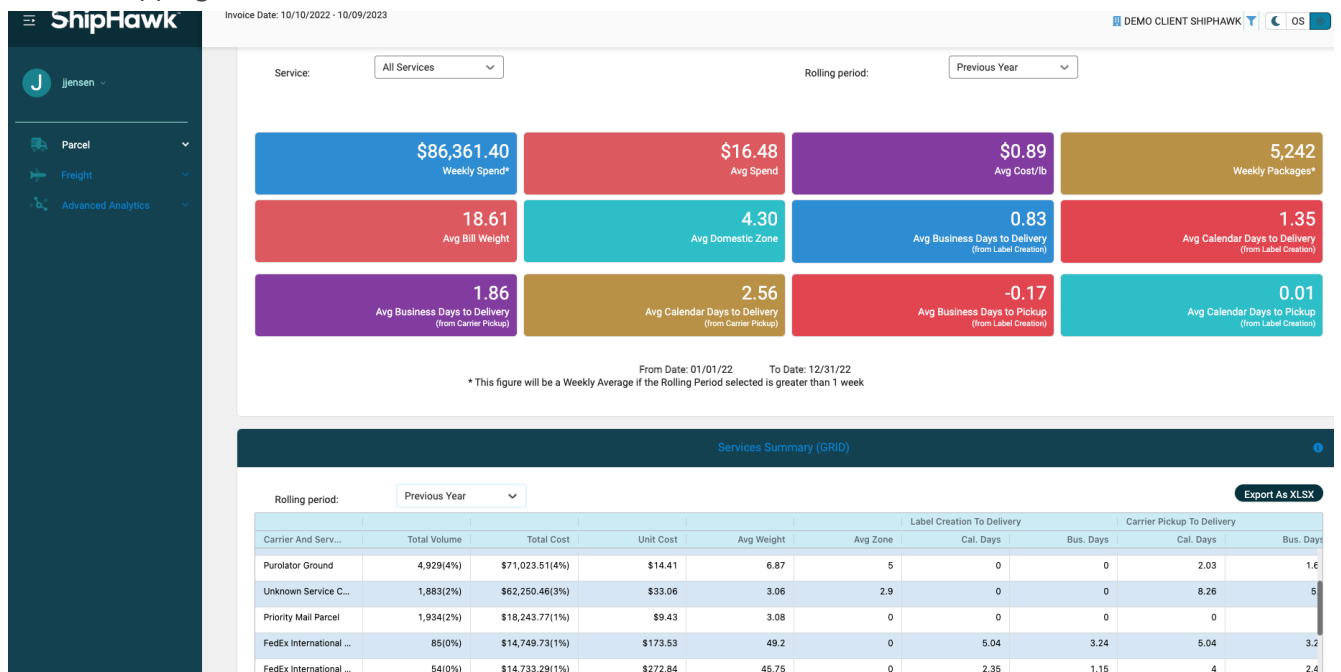Shipper's Letter of Instructions

Certificate of Origin

ShipHawk Audit Improvements

ShipHawk Audit has been enhanced to include:

- Shipping Price
- Rate Breakdown
- Accessorial List

These improvements increase reconciliation (Recon) accuracy and speed, and provide insight between:

- Shipping Cost vs Invoice
- Shipping Price vs Invoice

Alternate Currency for Commercial Invoice

You can now display alternate currencies (other than USD) from an order reference on a commercial invoice. Supported currencies include CAD, GBP, EUR, and AUD. Please note that ShipHawk does not convert value figures; all numbers must be sent in the correct currency. Freight Costs value will be in USD.

Fixes

The following issues have been resolved in this release.

Carrier Integrations

- Fixed issue with booking orders using new WWEX connection after 2024.3.5 (20933)
- Fixed issue with total price corresponding to received rate (20834)
- Added UPS Mail Innovations rate card (20785)
- Fixed issue with label markings for shipments with limited quantity HAZMAT items shipped using USPS Pitney Bowes Ground Advantage (20780)
- Fixed Estes rate return issue when carrier response was without accessorials node (20756)
- Added TMA WorldWide to list of carriers (20556)
- Fixed FedEx ETD conflict where 'Exporter' and 'Importer Same as Consignee' were both checked (20319)
- Stopped duplication of Company Name or Name on UPS labels if one is not populated (20300)
- Fixed issue with packages mapped to FedEx not returning correct rates (20286)
- Added e-PRO book functionality for the Will Call custom carrier (20065)
- Fixed wrong parsing of dates (est_delivery_date, actual_delivery_date) in carrier responses (19845)

System Integrations

- Fixed issue with rules cleared after system update (20819)
- Fixes issue where NetSuite rate response contains valid response but appends HTML comments in the string (20451)

Shipping Platform

- Fixed issue with incorrect accessorial name in audit history (21142)
- Removed unneeded validations from shipment accessorials (20950)
- Fixed inconsistent estimation of freight class between rate request and re-rate during book request (20948)
- Show error message from EasyPost proxy provider (20713)
- Fixed issue with customs data on book request of international shipment (20658)
- Fixed issue with search on orders page by tote showing inconsistent results (20534)
- Fixed issue with user unable to open some orders (20350)
- Fixed issue with multiple 'Use this Packing Material' rule actions changing each other's container names (20336)

Shipping Experience

- Added option to disable Proposed Shipment processing time tracking, with 'show_processing_time_ui' setting (20816)
- Fixed issue with clone packing option not available for some accounts (20786)
- Fixed issue with user receiving error upon clicking the 'Save and Save' button (20624)
- Fixed issue with alerts on orders with the same destination (20578)
- Fixed issue with large order response time on web portal (20250)

NetSuite Bundle

- Updated endpoints to support dimensional product data from the ShipHawk Dimensioner (20819)

DOCUMENT CHANGES

The following provides a version history of these release notes.

Publication Date	Changes
April 9, 2024	New document.