

# Full-truckload (FTL) Shipping

Full-truckload shipping from ShipHawk TMS enables you to request quotes and book full-truckload shipments with carriers. With the addition of FTL functionality, shippers can now process parcel, less-than-truckload (LTL), and FTL shipments all from one platform. ShipHawk writes back all required shipment details to your ERP and automatically generates documentation for orders, bringing the entire FTL process into ShipHawk. Now, shippers no longer have to juggle multiple systems for parcel, LTL and FTL shipping; they can do everything easily within ShipHawk TMS, increasing efficiency and visibility while reducing order processing times.






## FTL Shipping Benefits:

- One solution to process parcel, LTL, and FTL shipments
- Flexibility to include any details you'd like in the request for a quote
- Manage carrier communication for FTL orders
- Easily compare rates from FTL and LTL carriers for the shipment
- Automatically write back shipment details to your ERP
- Automatically generate documentation
- Increase visibility by centralizing all shipping into one platform

## Other Use Cases:

- Request multi-stop FTL shipment quotes with specific instructions to the carrier
- Request quotes from small LTL carriers that do not have the technology for ShipHawk to connect with

## FTL Process:

-  The shipper writes a quote request to carriers that is sent directly from ShipHawk
-  Carriers can review the requests and respond on a dedicated webpage for the order
-  After receiving the quotes, the shipper can compare the quotes, or compare them side-by-side with LTL rates, then select a quote and book the shipment
-  ShipHawk will notify the carrier that the quote has been accepted, dispatching the carrier
-  After the shipment has been booked, the shipper can continue to communicate with the carrier through the TMS

Throughout the entire process, the shipper can send questions back and forth with the carrier - much like replying to an email or sending a chat message - all without leaving ShipHawk.