



Release Notes

Release 2022.7.0

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New Features

This document provides an overview of the new features and fixes in this release.

TranzAct LTL Broker Integration

ShipHawk now supports TranzAct as an LTL Freight Broker for delivering domestic shipments. TranzAct is an LTL sourcing provider that helps lower transportation costs by connecting you to their carrier partner network.

Customers who have a TranzAct account can now use these services to book and rate shipments through ShipHawk. Your TranzAct account can be connected to ShipHawk from the Carriers page. To add this carrier connector to your account, please contact your ShipHawk Account Manager.

Store USPS Last Mile Tracking Number in ShipHawk and Display in ShipHawk User Interface

ShipHawk now stores USPS Last Mile tracking numbers for Shipments generated using USPS Consolidator services and displays the Last Mile tracking number in various parts of the ShipHawk UI, as well as in the webhook and API response. A USPS consolidator is a shipping company that integrates with USPS to ship orders at discounted rates. The consolidator facilitates the first mile pickup then works with USPS to complete last mile delivery.

Previously, customers using USPS Consolidator services only had access to the full tracking number generated by the integrated partner. Now, ShipHawk displays both tracking numbers on the Shipment Details page. In addition to displaying the Last Mile tracking number on the Shipment Details page, you can use this tracking number to:

- Search for an order or shipment in the **Order History** page.
- Include as a parameter for your **Shipment Reports**.
- Last Mile tracking number **Branded Tracking** page in addition to original carrier Branded Tracking page. If the carrier transfers the shipment to another delivery service for the last mile delivery, an additional Branded Tracking page is made available based on that delivery service's tracking number.

Available for ShipHawk accounts that have any USPS consolidators enabled. For more information,

please contact your ShipHawk Account Manager.

Packing Station - Initial Release

Customers who have Workstations enabled for their ShipHawk account now have access to new workflows from the new ShipHawk Workstations page. *Packing Workflows* in ShipHawk are user interfaces that allow you to pack items into boxes and boxes onto pallets at different times and physical locations. This differs from the current packing process in ShipHawk, where a single page is used for both packing and shipping. The new interfaces in ShipHawk will allow warehouse workers to:

- Pack items onto boxes
- Pack boxes onto pallets
- Pack items into boxes and onto pallets

For information on enabling Workstations for your account, contact your ShipHawk Account Manager.

Search by Sales Order Number when IFs as Orders Mode is Enabled

You can now search by sales order number from the Order Details page in ShipHawk, even if you are syncing item fulfillments as ShipHawk orders. This feature also applies to orders processed using Ready-to-Ship Mode. When a sales order number is scanned, the open order that corresponds to the sales order will be populated in ShipHawk. This new searching modality will result in faster order processing, as the corresponding orders will be automatically populated in ShipHawk upon scanning the sales order number.

Smart Packing for Envelopes - Initial Release

ShipHawk's Smart Packing™ algorithm now packs envelopes based on the dimensions (volume) of the item to be shipped rather than the dimensions of the envelope itself. Unlike boxes which typically have a fixed shape, many envelopes (poly mailers) are flexible and can expand based on the items packed inside. As envelopes expand in height to accommodate the items however, the maximum width and length are reduced.

You can specify the length and width dimensions of your envelopes, and ShipHawk will calculate the maximum height that the envelope can reach when being packed with contents. You can also choose

to set an optional maximum height field (Max Height), to restrict the maximum packing height for a given container.

By default, ShipHawk packs all items from an order into the smallest possible container. However, some items may be too fragile to safely pack in envelopes. Starting with this release, you can also restrict packing certain items in envelopes. To restrict packing in Envelopes, navigate to the Advanced Packing Options in the Product screen and uncheck the OK to Pack in Envelopes option. You can also restrict the types of envelopes used to pack a given item.

This initial release of enhanced envelope packing is not enabled by default; it must be enabled for your account by ShipHawk. For more information, please contact your ShipHawk Account Manager.

Product Categories Added to SKUs and Available as Rule Criteria

The ShipHawk Products screen now includes options to add a Product Category or Product Subcategory to your Product/SKU. Existing Product Categories will be recommended as you type, or enter a unique value to create a new Category. Each Product can be mapped to one Product Category and one Product Subcategory value. Product Category and Product Subcategory settings allow you to:

- Sort and filter product lists in the ShipHawk UI and Product CSV files to quickly find, view, and edit Product settings.
- Create and manage rules based on Product Category instead of basing rules on specific SKUs.

Product Category and Subcategory fields can also be mapped directly to ERP fields from ShipHawk. Once mapped, these fields will be automatically synchronized to reference fields in the ERP when products are synchronized.

Resolved Issues

The following lists the resolved issues in this release (2022.7.0) and in the minor releases after the previous release (2022.6.0).

Please note that the internal ShipHawk ticket number is included at the end of each description for reference during any communication with ShipHawk Support.

2022.7.0

The following issues have been resolved in this major release (2022.7.0).

- Maximum weight for the packing material is exceeded due to incorrect Smart Packing behavior. (13642)
- Do not create duplicate proposed shipments during order creation. (11212)
- Correct number of Packages does not display on BOL under "Customer Order Information". (11408)
- Package Presets are not correctly applied via Rules. (12287)
- Content in "Customer Number" and "Customer Reference" fields is not mapped to FedEx return label. (13137)
- User unable to rate or ship with USPS Medium Flat Rate Box. (13323)
- Serialized items lose their serial numbers after you merge orders. (13740)
- Check if ShipHawk sends dispatch to YRC. (13777)
- Weight for non-inventory items is rounded from 0.01 lbs to 0.1 lbs after Products import from NetSuite. (14466)
- UPC display checkbox in Items Selection tab is unchecked on Order Details page. (14580)
- Set logo URL in the widget. (5415)
- The weight of the master pack is not applied after the user selects the items in the Select Item modal. (14557)
- Added accessories to formatted data when order is booked from Ready-to-Ship mode. (14577)
- Rating Rule logic. (14588)
- Fixed auto validation strategies behavior on order create. (10951)
- User unable to map fields that only exist in the IF record. (11349)
- PRO number is not showing up in the PRO Number field in readable text OR as a barcode. (12492)
- Resolve failure to clear package tracking information from IF when shipment is canceled. (14221)
- Cache results are different when working with kit items. (14564)
- UPS LQ/EQ/LR shipments print OP-950 even w/o sending hazmat data. (14642)
- When importing kits from NetSuite, if item SKU is missing in PMS, ShipHawk now sends additional requests to get kit items SKUs and save it with proper attributes. (10022)
- Added a new setting "Disables combining dropship items with the same SKU" for account. If it is enabled, items with the same SKU from the same origin won't be combined during rating from NetSuite. (12589)
- If the warehouse was changed during the Item Fulfillment (IF) creation phase, assign the new warehouse Origin Address to Proposed Shipment. Also "Update proposed shipment origin address when warehouse changed" account setting added. This new logic works only with this setting enabled. (13024)
- Fixed Estes rates with accessories. (13268)

- Updated AFG distribution 4x6 packing slip. (13942)
- Fixed incorrect kit SKU quantities in master order pick ticket. (13974)
- Fixed issue with Description and UPC not being passed correctly to Carton Label Generator. (13997)
- Fixed missing tracking hyperlink on orders with USPS Pitney Bowes. (14101)
- Fixed issue where Hazmat Crossborder Ground Shipping Paper document was not generated for multiple hazmat packages. (14171)
- Previously, for USPS Endicia, refunds for shipments with multiple packages were not getting refunded. Now, all tracking numbers in the shipment are refunded instead of the first one. (14177)
- Fixed issue where Plycon tracking status was not matching between ShipHawk and Plycon website. (14201)
- Fixed issue where shipping policies could select the incorrect tariff because ShipHawk was default to the wrong warehouse. (14206)
- Previously, when deleting the rule criteria with a reference number, the wrong one was getting deleted. (14289)
- Fixed issue where cursor was not behaving as expected in the Commodity Description field when using the 'Create a new shipment' workflow. (14315)
- Fixed issue with last shipment not saved when save proposed shipment request fails. (14398)
- Fixed rerating with "clear carrier selection when package information is changed manually" not clearing carrier name. (14423)
- Added SHIPPER_ID value as shipmentOptions object to USPS Pitney Bowes Rate Request. (14556)
- Previously, Error PLT006 was occurring when booking an order to destination country that does not support DHL Paperless Commercial Invoice. (10964)
- Added support for package items quantity to stacking service. (14189)
- Fixed issue where residential delivery accessorials was not being passed for XPO logistics connector. (9059)
- Fixed issue where quantity for items in Item Fulfillment (IF) was not synced correctly when items from the kit were added. (11544)
- Fixed issue where weight was not being calculated automatically for auto-generated packages. (13073)
- Fixed issue where USPS packages (but not USPS Pitney Bowes packages) with a length longer than 22 inches were receiving incorrect rates. (13851)
- Fixed SmartyStreets validation error on direct-to-consumer order sync. (13976)
- Fixed issue to assure all hazmat batteries are checked after generating proposed shipment in the user interface. (14340)
- Resolved failing pipeline test. (14450, 14451, 14452)
- Fixed issue with page halting when certain special characters are in tags of autocomplete results. (14542)
- Fixed issue where Limited Access Delivery and Residential Delivery accessorials were not being passed for XPO Logistics connector. (14252)

- Disable Orders page input when shipment is booking/saving in order to prevent race conditions. (13911)
- Channel Name not searchable and cannot be Used in Order History Filter. (8212)
- Displaying SKU Descriptions instead of SKU names in Select Items, preventing user from using Pack Verify. (10115)
- When IF syncs as Order and the item does not have weight, the user has to refresh the proposed shipment/page in order to book the shipment. (11823)
- Improved logic to send Close Smart post request if there are no ground Shipments. (12336)
- UPS Air Service rates are being returned when orders containing dangerous goods are rated outside of ShipHawk. (12849)

- Error message 413 when booking a shipment with FedEx International Ground. (12928)
- Order Details page crashes when user tries to scan-verify serial numbers for 500+ line items. (13051)
- Allow zones to be indented on Landscape carton labels. (13058)
- Expanded Banyan YRC services. (13503)
- Banyan rates were taking a long time to return in Pool Warehouse's account. (14196)
- USPS air service rates are being returned when orders containing dangerous goods are rated outside of ShipHawk. (14394)
- Sporadic API response time spikes. (14432)
- When an external shipment is booked with third-party billing Information, the BOL third-party Bill-to was populated with ShipHawk's Bill-to. (14444)
- Shipments using FedEx OneRate mapped containers did not return FedEx Ground rates. (14661)

2022.6.x

The following issues have been resolved in minor releases between the previous major release and this release.

- Fixed error where FedEx International Saturday Delivery services were not populating as options in Rule Actions. (13288)
- Resolved proposed shipment rate update failure. (13534)
- Show Auto Print settings Modal does not send print job to hazmat printer. (13885)
- Apply Warehouse from IF to Order Sync. (14206)
- Skip rating validation for Amazon Transportation TPL provider. (14392)
- For UPS LR/LQ/EQ shipments we check other DG data: if there is data - we will add hazmat node to API request; if there is no data - we will just skip hazmat node. Fully regulated items will still require all the necessary data. (14512)
- Fixed error where weight was not populated on the package when the KITS were selected in the Select Items modal. (14515)
- Hazmat orders cannot be shipped by Lion Energy. (14516)
- Round unit value on paperless invoice for UPS carrier. (14547)
- Add SHIPPER_ID value as shipmentOptions object to USPS Pitney Bowes rate request. (14556)
- Fix of Order Value criterion for rating rules does not work correctly. (14560)
- Orders going to Europe via FedEx Freight cannot get rates (14596)
- Wholesale Marine - UPS LQ/EQ/LR shipments print OP-950 even without sending hazmat data. (14642)
- Fixed issue where proposed shipment from NetSuite was not saveable after making edits. (14681)

DOCUMENT CHANGES

The following provides a version history of these release notes.

Publication Date	Changes
19 October 2022	New document
20 October 2022	Updated section titles to 'TranzAct LTL Freight Broker Integration', 'Packing Station - Initial Release', 'Smart Packing for Envelopes - Initial Release', 'Product Categories Added to SKUs and Available as Rule Criteria'. Removed sections on 'C.H. Robinson LTL Service Integration' and 'Regenerate Proposed Shipments'.