ShipHawk™

WMS Capability Audit:
Your Guide to Assessing WMS Performance

Receiving Goods:

☐ Does your WMS help with quick receiving and putting away of items?

☐ Is the putaway strategy designed to improve picking efficiency?

☐ Does your WMS offer customized strategies for efficient picking?

☐ Can your WMS accurately track lots and serialized items during receiving?

☐ Can your WMS support cross docking and immediately prioritize orders that should not be put away because they are allocated for an order or are part of a backorder and need to be shipped out again immediately?

☐ Can your WMS automate the process of capturing weights and dimensions at the time of receiving with a handheld device?

Pick Process Efficiency / Advanced Picking:

☐ How does your system prioritize orders for picking?

☐ Does your WMS minimize travel time by optimizing pick paths based on location (alphanumeric/location-based)?

☐ Does your WMS continuously improve wave management for better picking?

☐ Can your system automatically combine orders for faster picking?

☐ Does your WMS support advanced picking features like wave, cluster, batch, or super batch picking?

☐ Does your WMS support paperless picking?

Inventory Management:

- [ ] How often do you encounter inventory discrepancies?

- [ ] Do you trust the accuracy of stock recorded in your WMS?

- [ ] Can your WMS automate the first in/first out (FIFO) process?

- [ ] Does your WMS provide real-time visibility into inventory levels and movements, including lots and serialized items?

- [ ] Can your WMS adapt to changing inventory needs across multiple channels and locations?

- [ ] Are best practices like license plates implemented for better inventory traceability?

- [ ] Can you easily access transactional data and inventory metrics in your WMS?

- [ ] Is there a single dashboard for all metrics?

- [ ] How well does your WMS track inventory transactions and maintain accuracy?

Cycle Counting:

- [ ] Does your WMS support directed cycle counting within the pick process?

- [ ] How often are cycle counts done, and is it integrated into your workflows?

- [ ] How are notifications for low stock levels received, and how is replenishment initiated?

Putaway and Replenishments:

- [ ] Are inventory placement decisions made to optimize pick-pack efficiency?

- [ ] Do you face challenges with replenishment notifications and procedures?

- [ ] How does your WMS manage replenishments to maintain optimal stock levels?

Shipping

- [ ] Can your WMS support cartonization for efficient packing?

- [ ] Can your WMS support advanced shipping needs like international orders and document generation, EDI, Multi-Origin, Drop Ship, Address Validation, etc?

- [ ] Can your WMS support dynamic, customizable rules that can eliminate errors from warehouse decision-making?

- [ ] Can your WMS process parcel and LTL (less than truckload) in one system?

- [ ] Can your WMS support freight and parcel audit so you can, at scale, identify and rectify discrepancies?